



INSTANTLY **ELEVATE YOUR IT MATURITY** WITH **CUTTING-EDGE ENTERPRISE** **SERVICE MANAGEMENT**

What's your organization's IT maturity?

LOW
IT MATURITY

TRANSFORMATIONAL
IT MATURITY



CHAOS

Your support is unpredictable, unreliable, and causes more headaches than IT solves.



REACTIVE

Your IT department is distracted by constantly having to fight fires.



PROACTIVE

Your IT department is proactively offering observable insights into your organization's operation.



SERVICE

Your IT department is truly servicing the greater goals of the business.



VALUE

Your IT department supports your goals AND adds value to all leaders & departments, enhancing your market position.

ACHIEVE **TRUE DIGITAL TRANSFORMATION** WITH **DYOSPHERE**

End-User Services

Support package offering 24x7x365 technical assistance for end users

- Dispatch
- Field Services
- Service Desk
- Depot Services
- Data Protection for Workstations
- Patch Management

Infrastructure Services

Continuous uptime and up-to-date infrastructure services with 24x7x365 monitoring and proactive management

- Infrastructure
- Data Protection for Servers
- Data Protection for O365
- Patch Management

Client Management Services

Professional services responsible for driving IT maturity and business-goal alignment

- Technical Alignment Services
- Program Management

Solutions Designed to Achieve Your IT Maturity Goals

Add-On Services



Advisory Services

DYOSPHERE Advisors help optimize IT investments, improve efficiency, and drive innovation, empowering you to make informed decisions and stay ahead in your industry.



Assessments

Our strategic assessments provide actionable insights to optimize performance, enhance security, and guide future technology investments.



Architectural Design

Get a blueprint for scalable, secure, and high-performing technology solutions, facilitating seamless integration and future growth.



Dedicated Fractional Engineering

DYOSPHERE Strategic Engineers scale your technical capabilities, manage costs effectively, and address specific project needs with specialized talent.

DYOSPHERE IT Service Management Functions

Full-Service IT Operations Tailored to Your Needs

END-USER SERVICES

Incident Management

Knowledge Management

Service Level Management

Patch Management

Request Management

Depot Services

Workstation Data Protection

INFRASTRUCTURE SERVICES

Event Management

Performance Management

Capacity Management

Network Management

Change Management

Server Data Protection

O365 Data Protection

Patch Management

CLIENT MANAGEMENT SERVICES

Technical Alignment Services

Program Management

HUMAN CAPITAL + AI = ITSM MATURITY

Value Adoption Services



vCIO

DYOSPHERE vCIO services help you strategically align your IT investments, enhance operational efficiency, and drive innovation.



DevOps

Our DevOps team enables software development (dev) and operations (ops) teams to accelerate delivery through automation, collaboration, fast feedback, and iterative improvement.



AI Deep Learning

Our AI assessments provide actionable insights to optimize performance, enhance security, and guide future technology investments.

UNLOCK THE ENTERPRISE IN YOU
BRINGING ITSM EXPERTISE AND TOOLS TO EVERY
DEPARTMENT IN YOUR ORGANIZATION