

CASE STUDY

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- Ron Blume, Energy Practice Vice President



CLIENT PROFILE

CPS Energy is the nation's largest municipally owned energy company providing both natural gas and electric service. Acquired by the city of San Antonio in 1942, CPS Energy serves more than 630,000 electric customers and more than 310,000 natural gas customers in and around the eighth largest city in the U. S. CPS Energy bills rank among the lowest of the nation's largest cities, and the company has earned the highest financial ratings of any electric system in the nation. More CPS Energy information can be found on the web at www.cpsenergy.com.

- Founded in 1942
- Government Agency
- 1,800 Employees
- Headquarters in San Antonio, TX

CHALLENGE

CPS Energy had a security problem and wanted to increase security for their applications. While at the same time, CPS Energy needed to be highly secure in order to provide the best care possible to their customers.

CPS Energy needed to recognize the cross functional nature of the planned policies and procedures.

SOLUTION

DYOPATH developed and implement a formal Security Program applicable to a number of their critical assets/applications. Implement a Security Program to provide a structured set of processes, so CPS Energy could provide the best care possible to their customers.

DYOPATH also provided improved operations resiliency benefiting all customers.



Benefits

Thanks to DYOPATH's solutions, CPS Energy was able to provide top service to clients with a more secure application and created a structured set of process to ensure better service for their clients.

EXECUTIVE SUMMARY

DYOPATH was selected by CPS Energy of San Antonio to lead their endeavor to develop and implement a formal Security Program applicable to a number of their critical assets. The Security Program will address the forthcoming requirements to conform to the Cyber Security Standards being developed by the North American Electric Reliability Council (NERC). Mr. Fred James, Vice President Operations and Maintenance for CPS Energy, said that "CPS Energy has recognized that the security of our critical infrastructures associated with the transmission grid and generation control systems is paramount in providing reliable service to our customers. The development and implementation of the Security Program will provide a structured set of processes that not only will enhance security while meeting the compliance requirements of the upcoming Cyber Security Standard, but also will provide improved operations resiliency benefiting all customers." Mr. Ron Blume, Energy Practice Vice President for DYOPATH, noted that, recognizing the cross functional nature of the planned policies and procedures, CPS Energy senior management's support of the company-wide project was essential. He added, "It is refreshing to work with an organization that is passionate about security and committed to its successful implementation."



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Fred James, Vice President Operations and Maintenance