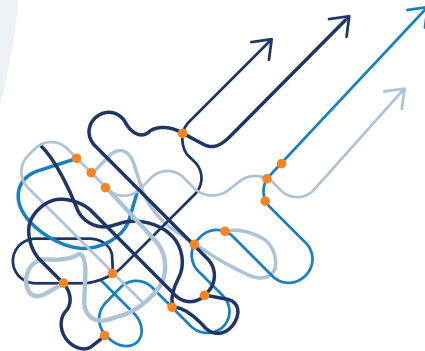


Guide Sheet: Why Clients Choose DYOPATH

At DYOPATH we work with the single purpose of helping our clients combat the ongoing increase of cyber threats, the growth in more complex IT environments, and the ever-increasing human capital shortages.



Why DYOPATH?

We exist to empower organizations by delivering trusted IT solutions and exceptional customer service grounded in accountability. If your organization needs to reduce risk and improve performance, or is missing any of the following from your current provider, you need DYOPATH.

- ✔ **Trusted**
Our clients feel confident placing their trust in our proven track record, as we have supported some of the nation's most critical infrastructures.
- ✔ **Client-Centric**
We prioritize creating positive client experiences, believing whole-heartedly that our clients come first, and that exceptional customer service is fundamental.
- ✔ **Authoritative**
With expertise in the managed service provider and security landscapes, including high ranking security clearance levels, we are the perfect IT partner for vertical markets such as commercial, government, education, energy and more.

We Deliver Results

82%

First Call Resolution

Our experts resolve your questions and needs on the first call, with no follow-up needed; industry average is only 60%

98%

User Satisfaction

With a primary focus on customer service, we outperform our competitors in user satisfaction; industry average is far below at only 56%

20%

Efficiency Improvements

Our business-first approach results in greater efficiency for organizations across service and productivity levels



Trusted IT Services

We customize our comprehensive suite of IT services to be perfectly matched with your organization's individual needs, providing unmatched IT protection to help you mitigate risks and losses while staying ahead of threats and productivity.




 **Advanced Security Services**
Protect your proprietary and sensitive data with confidence.

- Cyber & Security Assessments
- Managed Security
- Penetration Assessments
- Regulatory Compliance
- Security Programs
- Virtual Chief Information Security Officer (vCISO)

 **Cloud Services**
Securely store data and connect from anywhere, anytime while improving IT efficiencies.


- Backup as a Service
- Cloud Advisory Services & Assessments
- Collaboration Services
- Desktop as a Service (DaaS)
- Disaster Recovery as a Service
- Hybrid Cloud (public, private, & hybrid)
- Infrastructure as a Service
- Security as a Service
- Unified Communications as a Service

 **Connectivity Services**
Improve communication with employees and customers across multiple media streams.

- Fiber Internet Access
- Managed & Unmanaged SIP
- Software Defined WAN (SD-WAN)
- Unified Communications as a Service
- WAN Services
- Wireless Connectivity

 **Education Services**
Digitally safeguard your community while providing equitable access for all students.

- Innovation & Leadership
- Professional Learning
- Professional Service Engagements
- Ongoing Support

 **IT Outsourcing Services**
Combat the ongoing increase of talent shortages while battling antiquated technology inefficiencies.

- Data Center Outsourcing
- IT Spend Management
- On-site Workplace Outsourcing

 **Managed Services**
Move away from the IT break/fix cycle that results in high costs and downtime and improve daily operations across your organizations.

- Disaster Recovery / Continuity of Operations Services
- Remote Monitoring & Management
- Service Desk

 **Professional Services**
Improve productivity and operations through best practices design, implementation and support.

- Enterprise Architecture Design
- Fractional Chief Information Officer (CIO) Services
- IT Assessments
- Migrations
- Program Management
- Software Development
- Technology Refresh

Contact DYOPATH Today



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